

Issues Update

Colette,

In the CCP conference call on 9-26-2001 I tried to provide a status on your issues. I would like to provide you a status on the requests and issues for COVAD.

Issues:

XDSL via LENS:

Problems with ability to sup or cancel corrected, with the exception of sups on orders in the MA status. I will continue to determine status and provide to you. Per our conversation you will advise your Customer Support Manager, Sandra Howard as well as me if you encounter problems when issuing a Disconnect on XDLS via LENS.

As I advised yesterday some additional XDSL clean up will be made with Release 10.0. (I do not have any specifics)

UDC/IDSL Mechanization via LENS:

Request to mechanize received and will provide targeted release date as soon as it is provided.

Activity of T:

There is a CCP CR# associated with ACT of T functionality (CR0228). Will provide targeted release date as soon as it is provided.

UCL-NID:

Request to mechanize received and will provide targeted release date as soon as it is provided.

Colette, as always thanks for your input and concerns. I will provide a status on your request on 10-17-2001 on the FTTF conference call.

Thanks,

Gary Jones
Manager, Flow-Through